

OhioHealth Marion General Hospital

A Guide for Patients and Families

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Patient Information

We understand the importance of family and friends to a patient's recovery. Visitation may vary on some units based on the patient's condition and needs. Families should speak to the patient's nurse to determine the most appropriate visitation schedule.

Maps and Directions

Signs are located throughout the hospital to help you find your destination. If you need help, feel free to stop at the information desks or ask a staff member.

Detailed directions to our hospital are available at OhioHealth.com/MarionGeneral.

Parking Information

- + Free parking, including handicapped parking, is available in front of the hospital.
- + We offer full-service valet parking at the main entrance 8 AM to 4:30 PM, Monday through Friday.
 - It is free of charge to visitors and patients.

Food and Beverages

Food/Beverages

- + For the convenience of our visitors, the Skylighter Café (cafeteria) is open from 6:30 AM to 7 PM, Monday through Friday, and from 8 AM to 7 PM, Saturday and Sunday. Apple Pay, MasterCard, Discover Card and Visa are accepted.
- + Additionally, snack foods and beverages are available from vending machines located throughout the hospital. Please ask a staff member for the location of the vending area nearest your room.

Patient Meals

Patients are invited to select their meals from a variety of physician-approved diets. Our nutrition host will assist you with all of your food needs as well as any special requests, within your therapeutic diet. Your hostess is also available to answer any question you may have about your meal selections.

Patient meals will be served at the following times:

- + Breakfast: 7:30 to 8:30 AM
- + Lunch: 11:45 AM to 12:30 PM
- + Dinner: 5 to 5:45 PM

If your physician orders a special diet for you, an explanation of that diet will be provided by our Nutrition Services staff. If you have additional questions about your diet, you may talk with one of our registered dietitians by calling the dietitian hotline from your room at **(740) 383-8848**.

Hospital Conveniences

Chapel Hours

Our Meditation Room is available to patients, family members, visitors and associates, at any time. This quiet room is located on the second floor adjacent to our ICU.

Gift Shop

Our TWIG III volunteer-operated gift shop offers a variety of greeting cards, candies, gifts, flowers and personal items. Located adjacent to the main lobby, the shop is open from 9 AM to 7:30 PM, Monday through Friday, 9 AM to 4:30 PM on Saturdays, and 1 to 5 PM on Sundays. The gift shop is closed on holidays.

Cards, balloons (Mylar only), gifts and flowers sent to patients during hospitalization will be delivered to the room by our volunteers. Any mail received after the patient is discharged will be forwarded to the home, or to the address provided during the admission process.

For quick cash, an ATM is located on the ground floor. Deposits cannot be made to this machine.

Notary services are available for patient needs. For assistance, contact our Quality/Case Management department at **(740) 383-8788**.

Hotels and Lodging

The following hotels are located within 10 minutes of the hospital:

- + **America's Best Value Inn**
Phone: (740) 389-4671
1952 Marion-Mt. Gilead Rd
- + **Comfort Inn**
Phone: (740) 251-0339
265 James Way
- + **Country Inn and Suites**
Phone: (740) 386-5451
2091 Marion-Mt. Gilead Rd

- + **Fairfield Inn**
Phone: (740) 389-6636
227 James Way
- + **Holiday Inn Express**
Phone: (740) 389-4300
1842 Marion-Mt. Gilead Rd
- + **Best Western Plus University Inn**
Phone: (740) 389-1998
2117 Marion-Mt. Gilead Rd

Important Phone Numbers

Main Hospital Operator

(740) 383-8400

Quality/Case Management

(740) 383-8788

Pastoral Care

(740) 383-8683

Veteran Recognition Program

We are very grateful for the courageous service of our community's military veterans, police officers and firefighters. The OhioHealth Veteran Recognition program is one more way we seek to honor and welcome you to OhioHealth Marion General Hospital.

During Your Hospital Stay

Marion General associates who are also veterans will visit you in your room to thank you for your service. You will also be:

- Given a thank you card signed by fellow veterans who work at our hospital
- Presented with a flag pin donated by Marion Veterans Affairs
- Identified by a United States flag magnet on your door that says "Veteran"

Flag Ceremonies

When a veteran, police officer or firefighter patient passes away, a bedside service is held with all Marion General veteran associates and the hospital chaplain.

A flag ceremony follows:

- The patient's body is covered with a United States flag donated by the TWIG (Together We Inspire Giving) Council, a volunteer organization that raises funds for projects and programs at Marion General.
- Our veteran associates escort the body from the hospital to the funeral home, while all other available associates form a human chain to honor the veteran during the procession.
- Our veteran associates fold the flag and present it to the patient's family members.

Meds-to-Beds Resources

Pharmacy Meds-to-Beds

Monday-Friday, 9 AM to 5:30 PM

What is Meds-to-Beds?

The OhioHealth Marion General Hospital Meds-to-Beds program is an outpatient pharmacy services that can provide you with your new medications before you leave the hospital.

How does it work?

If your doctor writes new prescriptions before you are discharged from the hospital, the Marion General Ambulatory Pharmacy can fill your prescriptions the same way any other retail pharmacy (e.g. CVS or Walgreens) would fill them. We will collect your prescription insurance information and bill for them appropriately. Any prescription copays are due at the time of service. Once your prescriptions are filled, a pharmacist will deliver them to your room and counsel you about proper use.

What do I need to do?

Let your nurse know if you are interested in having our pharmacy fill your prescriptions and provide your prescription insurance card if you have it. If you do not have your prescription insurance card, we may be able to find your information in our electronic health record, or by calling your regular pharmacy.

If you need a refill of your prescription once you leave the hospital, you can still use your regular pharmacy to fill it. Just bring your bottles from the hospital to your normal pharmacy and they can call us to transfer your prescription to them.

How does this benefit me?

The convenience allows you to focus on returning home and continuing your healing process as soon as you leave the hospital. You will not need to stop at the pharmacy on your way home and wait for your medications to be filled, and our dedicated pharmacy staff will make sure you leave with a complete understanding of how to take your medications. If your medication is not covered by your insurance and if you need financial assistance, we can also work with your doctor to find a suitable alternative.

Please let your nurse know if you are interested in this service so they can contact the Marion General Pharmacy. Thank you!