

OhioHealth SMS Terms and Conditions

When you sign up for text messages from OhioHealth Corporation, you are signing up to receive text messages related to your relationship with OhioHealth and its affiliates, including updates related to your visits, OhioHealth MyChart account, one-time passcode, billing notifications, prescription reminders, and care management.

You can opt-out of SMS messages by texting STOP to respective short code. Your opt-out request will generate one final message confirming that you have been unsubscribed. You will no longer receive SMS messages from the short code you opted out from. If you want to join again, sign up using **OhioHealth MyChart** or text HELP to the short code for instructions.

Text messages are not secure. The messages sent by OhioHealth will only contain limited information. Any information you send to us through this system is also not sent securely.

If you are experiencing issues with the messaging program you can reply with the keyword HELP for more assistance, or you can get help directly at **SMSHelp@ohiohealth.com**

Carriers are not liable for delayed or undelivered messages.

Message and data rates may apply for any messages sent to you from us and to us from you. Message frequency may vary.

Our Privacy Policy is <https://www.ohiohealth.com/notices-policies>. Contact us at **SMSHelp@ohiohealth.com**